

Website Privacy Policy

This Privacy Policy applies only to the personal information of individuals using the website maintained by Epilepsy Durham Region and located at the URL www.epilepsydurham.com (the "Site").

Epilepsy Durham Region is committed to respecting the personal privacy of individuals using this Site. Epilepsy Durham Region does not trade, rent or sell your personal information to any third party.

Epilepsy Durham Region only collects personal information if you choose to supply it through this Site or by contacting us via email. When Epilepsy Durham Region collects your personal information on its website, e.g., through general or specific inquiries or to register for events, Epilepsy Durham Region may collect your first and last name, address, phone number, email address and subject of your inquiry, for the purpose of responding to your specific request for information. Epilepsy Durham Region also will add your contact information to a central database / distribution list for the purpose of providing you with direct appeals, organization and epilepsy related updates, and notification of upcoming events. You may opt out of receiving such communications from Epilepsy Durham Region at any time by sending a request to support@epilepsydurham.com.

Epilepsy Durham Region also collects personal information on this Site for specific and identified purposes, e.g., individuals who contact Epilepsy Durham Region to register for events will be asked for specific information. Information that is collected in this manner will be used for the purposes identified to you at the time of collection.

Access to Epilepsy Durham Region's contact database will be limited to those Epilepsy Durham Region staff members who require access to the personal information for the purposes identified, and to fulfill their employment responsibilities. The information will be retained only so long as is necessary to fulfill the purposes for which it was collected and will be kept confidential and secure. You will be notified if the intended purpose for the collection and use of this information changes. You will have an opportunity to have your personal information deleted from the contact database. If you opt out of receiving communications from the Epilepsy Durham Region, your personal information will be deleted from the contact database.

This Privacy Policy further provides that Epilepsy Durham Region may only disclose specific personal information to third party service providers:

- To the extent required for the identified purposes, as described to you at the time of collection;
- To other third parties, such as sponsors and website content partners, but only where and to the extent you give the Epilepsy Durham Region your permission to do so; and
- Pursuant to a legal proceeding or when otherwise permitted or required by law.

This Site collects aggregate information ("Aggregate Information") through the use of web server logs.

Aggregate Information is standard web server / visitor traffic information regarding overall website traffic patterns. Web servers normally collect this type of basic information as part of their web log processes.

In addition to information provided by visitors to its website, Epilepsy Durham Region uses Internet tracking tools associated with standard Internet protocols and web-based systems. This system information is typically stored in log files and the information is used for aggregate reporting. Aggregate reporting

includes the total number of visitors, most visited sections, peak traffic times, etc. Log files are simply transaction records web servers maintain.

Those logs are used for recording information, such as:

- Service provider IP addresses;
- Browser versions;
- Referring websites;
- Search terms used;
- Average number of pages requested;
- Average duration of visit; and
- Total visitor traffic.

Epilepsy Durham Region uses aggregate information gathered from visits to improve the design of its website. This information supplies a broad picture of how people use the website to help the management of Epilepsy Durham Region systems and to better serve its audience.

This website may use Google Analytics, a web analytics service provided by Google, Inc. (“Google”), a company based in the United States. Google Analytics uses cookies, which are text files placed on your computer, to help the website operator (Epilepsy Durham Region) analyze how users use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google, which has servers in the United States and other countries. Google will use this information to evaluate your use of the website, compile reports on website activity for website operators (Epilepsy Durham Region staff), and provide other services relating to website activity and Internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

Epilepsy Durham Region is committed to data security. To prevent unauthorized access, to maintain the accuracy of personal information and ensure that personal information is used and disclosed only pursuant to this policy, Epilepsy Durham Region takes reasonable steps to maintain physical, electronic, contractual and administrative safeguards to secure personal information collected from its website with a level of security that is appropriate to the sensitivity of the personal information collected.

For all inquiries about your personal information subject to this Privacy Policy, including requests to access or correct personal information, please send a written request to:

Epilepsy Durham Region
310 Byron Street South, Suite 3
Whitby, ON, Canada
L1N 4P8
Email: support@epilepsydurham.com